

Garden District Security District Neighborhood Camera Program FAQ's

How does the neighborhood camera system operate?

Cameras are mounted on your home or fence facing the street to capture public-property activity (street and sidewalk). Video from these cameras will feed into a small unit connected to your current internet router and streamed from there to Pinnacle Security, our GDSG patrol provider.

What are the requirements for me to participate in this program?

- Live on a corner lot
- Willingness to mount four cameras on your property and a small router your home
- Maintain year-round, reliable electricity and internet
- Pay installation costs for program

Do I have to install new cameras or can I use my existing security system?

It is possible to use an existing system with the following caveats:

- Four cameras must be configured to face outward to the street
- Only select systems are compatible with the Lumina technology (Note that Ring and Nest are not compatible)
- Note that GDSG footage will be gathered on a separate stream from your personal system and will not have access your personal footage

Why do the cameras have to be mounted on my property?

Entergy, AT&T and the City of New Orleans will not allow access to street poles.

Why are corner lot houses ideal for this program?

Multiple cameras mounted on one property and one router allow for comprehensive street coverage as well as cost efficiencies in executing the program.

How big are the cameras and the core/router?

Cameras are 4" x 4 " each. The core that is installed in your home is 5" x 3" x 3".

If I opt to share my cameras with the GDSG Camera Program, can I still access them?

You will continue to be able to monitor your existing cameras and footage as you always would.

Can I view the GDSG program footage obtained through cameras on my property?

You will be able to see—but not share—GDSG footage from cameras that you are hosting, but not that of other cameras in the GDSG program. All footage obtained by the program is the exclusive property of the GDSG; GDSG, in its sole discretion, shall make all decisions regarding the disclosure of video recordings to the Host and third-parties.

Will I be able to share footage obtained by the GDSG Camera Program?

No. Only GDSG Security and the NOPD will have the right to share footage obtained by the program.

How much will this cost me?

You only pay for installation. We estimate that one-time only cost at an average of \$2,500. Your existing GDSG tax assessment will cover the equipment, maintenance, licensing, and streaming costs. If you choose to use your own system, costs will be estimated based on current equipment and conditions.

Who will be executing this program for the GDS?

WesRay Technologies, a locally owned and operated enterprise will provide the property assessment, cost estimates and ultimately installation and service to residents. LumanaAI is our technology partner for streaming services.

What happens if I decide to stop participating in the GDS camera program or sell the property?

The cameras will be removed from that location and remain the property of the GDS to repurpose at another location; or the cameras can remain in place and another agreement with the new owners can be negotiated.